

Utelize[®]
MOBILE

**Business Mobile
Reinvented**



Are you getting the mobile service you deserve?



Feel like your mobile contract no longer meets your changing business needs?

INFLEXIBLE CONTRACT TERMS

Are your tariffs and commitments still in line with your usage and needs?

COMPLEX TARIFFS

Overspending because you don't have the time to manage numerous tariffs & bolt-ons?

CONFUSING AGREEMENTS

Spending way more than you expected to each month?

Tired of second rate customer care?



Feel like you're just a number in your network's call queue?

IMPERSONAL CALL CENTRE SUPPORT

"Sure, I'd love to explain the same problem again, to yet another person!"

NO OUT-OF-HOURS SUPPORT

"Thank you for your call, we're closed right now. Please call back between 9:00am and 5:30pm"

LACK OF REAL ACCOUNT MANAGEMENT

"My account manager changes regularly and they only ever turn up for the contract renewal!"

Is your network really helping you to manage costs?



Feel like your mobile provider could do a lot more to help you manage your spend?

**COMPLEX &
UNCLEAR BILLING**

“Do they deliberately make the billing this complex to prevent us from managing our costs?”

**CONFUSING
ROAMING CHARGES**

“How are we expected to know in advance how much data we’ll use when we’re roaming?”

**REGULAR BILL
SHOCK**

“We only find out about bill shock way after the event, when we can’t do anything about it!”

At Utelize we like to do things differently from the mobile networks. So, we've reinvented the way business mobile services are delivered - designed especially for people who like simple tariffs and transparent contracts, and want proactive support from their mobile provider.



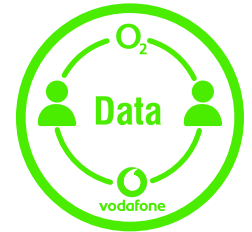
Flexible 30-day contract terms



One simple managed tariff



Combine networks on one contract



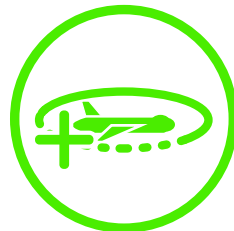
Shared 4G data across all users



Proactive cost management



Named support & 24/7 helpdesk



Simplified roaming charges



Informative reporting & alerts



Innovative device options

Utelize

Inclusive, tailored support

We always provide a named team who'll personally get to know your business and tailor our support to meet your needs.

Utelize[®]



Named support team

Our support team will get to know your business and ensure that our support and processes are tailored to suit the way you want to work.



Project management to set up your services & migrate connections

Hands-on project management to ensure the smooth delivery of your new services & devices for your users.



Combine Vodafone & O2 connections

We can provide both Vodafone & O2 SIMs, and what's more, we can combine them on one contract, on the same tariff, and with shared data across all users.



Proactive mobile expense & usage management

We provide ongoing proactive monitoring of your voice and data usage to ensure that your costs and budget are kept under control.



Out-of-hours support

When your users need us most we'll be there to help, with our 24/7 support team who can lock down your connection, and report losses in the event of a lost or stolen phone.

Simple contracts & tariffs

We like to keep our tariffs and contracts simple and transparent - no hidden catches - no complex options to choose from - no tie-in.

Utelize®



Combine O2 & Vodafone SIMs on one simple contract & plan

- **Unlimited UK Voice & SMS Calls** (Includes 01/02/03 Numbers & UK Main Mobile Networks)
- **1Gb 4G data per connection** – shared across all connections
- **Roam Like Home at no extra cost in the EU**
- **£12.50 per month, per connection**



Simplified terms & billing

- **Choose your contract term** from 30 days
- **30-day term** per individual connection
- **Online billing portal**
- Optional **cost centre** and **user statements**



Shared data & data usage monitoring

- **Data is shared across users** to minimise waste and bill shock
- **20Gb 'fair usage' allowance** for accessing shared data, per connection
- **Excess UK data is charged at just £4.00/1Gb increment** or increase to 2Gb shared data per connection for an extra £2.50 pm, per connection
- **Daily monitoring of data usage** to help identify and manage excess data usage in UK and abroad

Simplified roaming charges

Inclusive EU roaming, and fixed cost “day pass” roaming in over 60 further destinations.

Utelize[®]



EU Travel Zone

Access your UK calls, SMS and data in the following countries at no extra cost:

Austria; Belgium; Bulgaria; Croatia; Cyprus; Czech Republic; Denmark; Estonia; Finland; France; Germany; Greece; Hungary; Ireland; Isle of Man; Italy; Latvia; Lithuania; Luxembourg; Malta; Monaco; Netherlands; Poland; Portugal; Romania; Slovakia; Slovenia; Spain & Sweden.

Europe Travel Zone

Access your UK calls, SMS and data in the following countries for a fixed cost of £2.50/day/connection, (includes calls in country and back to the UK):

Albania; Bosnia & Herzegovina; Channel Islands; Canary Islands; Faroe Islands; Gibraltar; Iceland; Liechtenstein; Norway; Switzerland & Turkey.

World Travel Zone

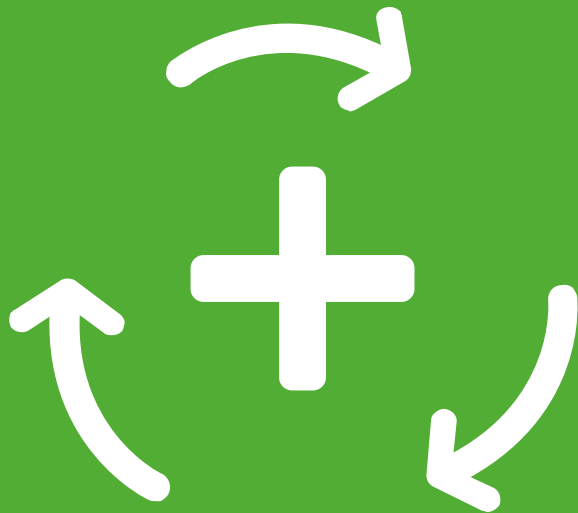
Access your UK calls, SMS and data allowance in the following countries for a fixed cost of £5/day/connection, (includes calls in country and back to the UK):

Anguilla; Antigua and Barbuda; Argentina; Aruba; **Australia**; Barbados; Bermuda; Bonaire; Brazil; British Virgin Islands; **Canada**; Cayman Islands; Chile; **China**; Colombia; Costa Rica; Curacao; Democratic Republic of Congo; Dominica; Dominican Republic; Ecuador; Egypt; El Salvador; Ghana; Grenada; Guatemala; Guyana; Haiti; **Hong Kong**; **India**; Indonesia; **Israel**; **Japan**; Jamaica; Kenya; Lesotho; **Mexico**; Mozambique; New Zealand; Panama; Peru; Puerto Rico; Qatar; Russia; Serbia; **Singapore**; **South Africa**; St. Kitts and Nevis; St. Lucia; St. Vincent; Suriname; Thailand; Trinidad and Tobago; Turks and Caicos Islands; **United Arab Emirates**; Uruguay; **USA** & US Virgin Islands.

Intelligent bolt-ons

Our bolt-ons are automatically applied as and when they are needed to help keep your costs optimised. We can also bar roaming and international calling for extra control.

Utelize[®]



Bolt-On for roaming voice outside of Europe/World travel zones

£20 for 50 minutes, added in 50-minute increments up to 500 mins per month, per connection



Bolt-On for roaming data outside of Europe/World travel zones

£25 for 250Mb, added in 250Mb increments up to 2Gb per month, per connection



Bolt-On for UK to international SMS

£3 for 200 SMS per month, per connection



Bolt-On for discounted UK to international calls

£4 per month, per connection plus UK to Europe, USA, Canada – 4p/minute Rest of the World – 20p/minute



Bolt-On for calls to non-geographic numbers (084/087)

£5 per 100 minutes (includes service & access charges) added in 100-minute increments up to 300 mins per month, per connection

Apple iPhone & iPad managed service

A simple and cost-effective way to deploy and manage iPhones & iPads for your users.



Utelize®



24-month extended warranty & certified end-of-term device wipe
Includes next day extended 24-month swap out for faulty devices and certified device wipe to remove all data at the end of the term.



Optional damage cover with next day swap out
Includes a fully managed repairs process with next day replacement device.



Single monthly rental payment
Includes a managed inventory and calendar-aligned payments, with the option for cost centre reporting, based on 18 ,24 and 36-month rental terms.



Apple DEP enrolment & staging
Support to enrol Apple devices into DEP and VPP programs, with optional staging to ensure users are ready to work when their device is delivered.



Example - Apple iPhone 7 - 32Gb
Simple fixed monthly rental price of £24 per month - based on 24-month term (*other device and finance options available, see our device brochure*)

Tailoring your Utelize Mobile services

Looking for a more tailored
level of support and service?
Utelize Mobile can help ...



Utelize[®]



Mobile device security & mobile threat prevention

Advice and support to implement effective Mobile Device Management (MDM) and Mobile Threat Prevention (MTP) - delivered as either 'hosted' (Cloud) or 'on-premise' services.



Mobile device sourcing & finance

We can help you to access UK-sourced open and unlocked mobile devices with a wide range of finance and rental models. We also offer Mobile Device Lifecycle Management Services to provide a fully-managed solution.



Managed mobile device staging & repairs

For larger deployments we can arrange bespoke support to help roll out devices to your users including on-site support and device enrolment into MDM services.



Device recycling & data cleansing

We can help to free up your IT resource by arranging for cost-effective repairs across a wide range of devices. We can also manage 'end of life' disposal and resale with certified data wiping when it's time to upgrade or refresh your devices.

Some of our customers, and what they say about us...



VANDERLANDE



Malmaison

“

We've worked with Utelize for a number of years and we'd highly recommend their services. Professional, first-class customer service across the team, and in my experience, unparalleled market expertise

**Martin Evans - Head of IT Service Management
HomeServe**

“

Having previously worked with the major mobile networks directly, we found mobile management a struggle. Since moving to Utelize, we've received excellent proactive support, dramatically cut our costs and removed bill-shock, whilst freeing up our IT team from mobile administration.

**Justin O'Sullivan - EMEA Communications Service Manager
Mitsubishi Corporation International**

Utelize: Business Mobile Reinvented



Significantly
reduce your
mobile costs



Proactive
ongoing usage
& cost control



Named support
team & 24/7
service



Simple,
transparent &
flexible terms



Intelligent
& managed
tariffs



Device rental,
staging, support
& security

Utelize[®]

Business Mobile Reinvented

**Malvern Hills Science Park, Geraldine Road, Malvern,
Worcestershire, WR14 3SZ**

www.utelize.co.uk

03300 240 444