Utelize®

DEVICE LIFECYCLE MANAGEMENT

Plan
1. Planning & Design Phase
2. Finance, Leasing & Insurance
3. Mobile Device Sourcing

Deliver
4. Device Staging & Enrolment
5. On-site Delivery & Logistics

Manage
6. Device Repairs & Replacements
7. Inventory Management

Refresh
8. Device Trade In & Recycling
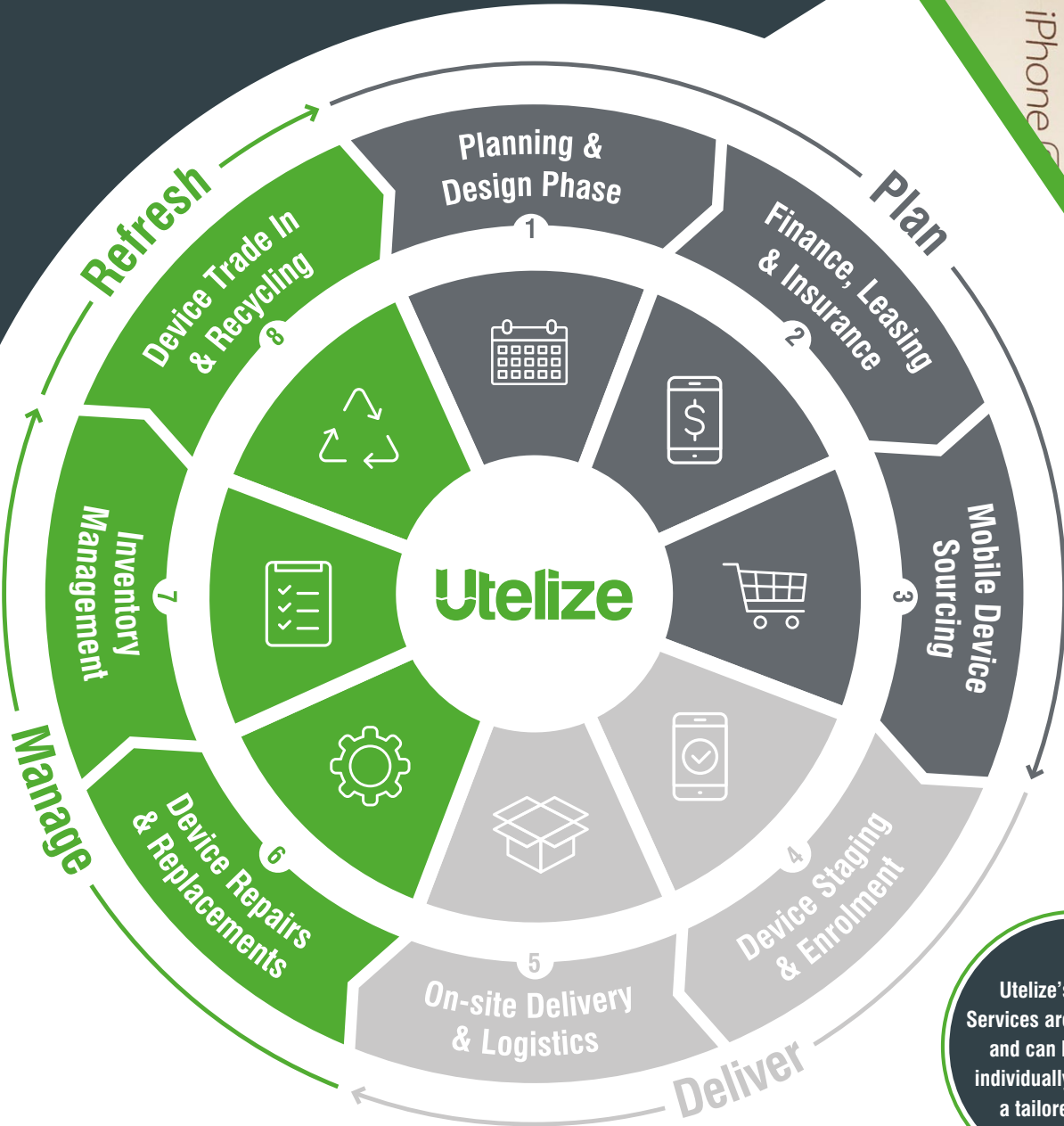
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Utelize's Managed Services are fully modular and can be delivered individually or as part of a tailored package

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SERVICE SUMMARY

Simplifying the deployment and management of mobile devices for end users can not only release IT teams for more strategic projects; however it can also help to reduce business costs. Utelize's **Device Lifecycle Management** (DLM) services bring together market leading mobile device sourcing, logistics, finance and project management, to deliver a one-stop and independent alternative to deplyiong and supporting device in-house.

The DLM service can support both "business as usual" orders for devices, repairs and replacement devices, whilst also being able to scale up to support larger projects which require bespoke support and more complex project management.

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OPTIMISING ENTERPRISE MOBILE

Enabling productive and secure remote working has never been more relevant and important than it is today. However; IT decision makers are facing a wide range of new challenges when it comes to managing their remote workforce and mobile IT:

- **Delivering high support for all users across many different locations, especially where IT teams may not be able to access offices**

- **Providing stable, secure and high-speed remote access to company resources, servers and data**

- **Ensuring that corporate data and mobile devices remain protected at all times**

- **Making sure that mobile costs and usage don't spiral out of control**

Experienced IT leaders recognise that in-house management of mobile devices and networks can often divert valuable IT resources from focussing on IT transformation and strategic projects. And with the rapid migration to remote and home working it has never been more challenging to deliver high quality support to business IT users.

By partnering with Utelize, you'll immediately gain one-stop access to a specialist team that can work as an extension of your IT team. Bringing additional resources, independent advice and access to a wide range of innovative mobile services and technologies. All backed by a tailored and proactive support service, that's working in your business interests.

ONE STOP - PROACTIVE SUPPORT

Our **Device Lifecycle Management Service** is provided on a modular basis, so it can be tailored to meet you specific business requirements including:

- **Device Sourcing –** independent technology advice & cost effective device sourcing

- **Device Finance –** identifying the right finance model for your business

- **Device Staging –** preparation & distribution of devices to your end users

- **Device Repairs –** in-life support & help desk to manage device repairs and replacements

- **Device Recycling & Trade-In –** end-of-life data wiping & securing residual value from your devices

As standard, all of our customers are able to access 'unlocked' competitively priced mobile devices from the **Utelize Device Catalogue**, along with simplified device management via our **Inview Mobile Portal** and specialist support team.

ABOUT US

Utelize supports IT leaders to gain complete control of their mobile network, devices and security. Helping them to improve remote worker productivity, reducing mobile costs, whilst freeing up valuable IT team resources. To learn more about **partnering with Utelize**, or to arrange a no obligation healthcheck, please contact us or visit our website at: **www.utelize.co.uk.**